



When you leave Australia, don't forget your superannuation

Information for temporary
residents leaving Australia.



Australian Government
Australian Taxation Office

If you have worked in Australia as a temporary resident – and have been paid \$450 or more in a calendar month – you may be entitled to superannuation.


Your employer is usually required by law to pay money into a superannuation or retirement savings account for you. This legal requirement is called the superannuation guarantee.

If you are eligible, you may be entitled to receive this money when you permanently leave Australia. This payment is called the departing Australia superannuation payment (DASP).

WHO IS ELIGIBLE FOR THIS PAYMENT?

To be eligible, you need to have worked in Australia while visiting on an eligible temporary resident visa. A list of eligible temporary visas is available from www.ato.gov.au/departaustralia

You can claim any payments that were made by your employer into a superannuation fund or retirement savings account once you permanently leave Australia and your temporary resident visa has expired or been cancelled.

 You may still be able to return to Australia on another visa, even if you have claimed and received the departing Australia superannuation payment.

If you are an Australian or a New Zealand citizen, or a permanent resident of Australia, you are not eligible for the payment. This is because you have the option of retiring in Australia.

HOW DO I APPLY?

Applying is easy. All you need to provide is:

- personal details such as your name and date of birth
- your passport number, and
- details of your superannuation fund or retirement savings account, such as its name and your account number.

If you worked for more than one employer in Australia, you may have more than one superannuation or retirement savings account. You will need to send in a separate DASP application for each account. Ask each employer for the name of your superannuation fund or retirement savings account.

Online applications


You can apply for your payment online and free of charge, 24 hours a day, seven days a week by following the prompts at www.ato.gov.au/departaustralia.

If you apply for your payment online, your details will be confirmed electronically through a direct link between the Tax Office and Department of Immigration and Multicultural and Indigenous Affairs. Eligible applications are sent to your superannuation fund or retirement savings account electronically. Your cheque will be mailed to the address you give in your application.

Paper applications

You can download paper applications from www.ato.gov.au/departaustralia or you can order one by phoning **13 10 20**. Sometimes you will need to use the form provided by your superannuation fund or retirement savings account.

If you apply on paper, you will need to attach documents to support your application and confirm you are eligible. The amount of documentation you need will depend on the amount of money in your account.

 For more details about paper applications and copies of the *Request for departing Australia superannuation payment (DASP) – temporary resident form* (NAT 7204) visit www.ato.gov.au/departaustralia or phone **13 10 20**.

WHEN CAN I START TO APPLY?

You can start the application process the day you arrive in Australia. You do not have to wait until you leave.

You just need to submit your application after you leave Australia, because your application cannot be processed if your visa is still active.

It is a good idea to start the process early. You will have more time to gather the information you need, and if you apply soon after you leave Australia, you may receive more superannuation. This is because there will be less time for fees and charges to build up.

HOW WILL MY PAYMENT BE TAXED?

In most cases, there will be 30% tax withheld on your payment. For more information about these tax rates, go to www.ato.gov.au/departaustralia or phone **13 10 20**.

HOW LONG WILL IT TAKE TO PROCESS MY APPLICATION?

Superannuation funds are required to pay your money within 28 days of receiving an eligible application. If your payment is delayed, you should contact your superannuation fund or retirement savings account directly.



The superannuation guarantee is a legal requirement and is paid by most employers in Australia for citizens, permanent residents and temporary residents. If you are concerned about your employer's contributions, you should:

- talk to your employer
- check your last superannuation fund or retirement savings account statement, and if necessary, contact your fund or retirement savings account directly, or
- phone the Tax Office on **13 10 20** if you believe your employer is not paying enough to your superannuation account on your behalf.

MORE INFORMATION

For more information you can:

- visit our website at **www.ato.gov.au/departaustralia**
- email us at **DASPmail@ato.gov.au**
- phone the information line on **13 10 20**
- obtain a fax on **13 28 60**, or, if you are outside Australia, on **+61 2 6058 7104**, or
- write to us at:
Australian Taxation Office
PO Box 277
World Trade Centre
VIC 8005 Australia

If you do not speak English well and want to talk to a tax officer, phone the Translating and Interpreting Service on **13 14 50** for help with your call.

If you have a hearing or speech impairment and have access to appropriate TTY or modem equipment, phone **13 36 77**. If you do not have access to TTY or modem equipment, phone the Speech to Speech Relay Service on **1300 555 727**.

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