



**Australian Government**  
**Australian Taxation Office**

**INFORMATION**

## **Tax Office update on unpaid super chase**

Changes to superannuation laws mean the Tax Office can now keep you better informed about the progress of any complaint you have about your employer not making super contributions on your behalf.

This means you'll now be updated with clear advice, by phone or mail, on the Tax Office's progress with your complaint. This includes:

- the actions taken by the Tax Office to investigate your complaint
- if you are owed super, what steps your employer has taken to pay your super, and
- if your employer has not met their super obligations, the actions taken to recover the unpaid super.

Employers must pay super guarantee contributions on behalf of all eligible employees. This compulsory contribution is called the superannuation guarantee. Employers must also offer a choice of superannuation fund to all employees, who are able to choose the super fund into which they would like the contribution to be made.

Unfortunately, some employers fail to meet these obligations, and this is where the Tax Office can step in.

The Tax Office is responsible for ensuring that employers offer their eligible employees the opportunity to choose a super fund and to make super contributions to their employees' chosen fund. This is a responsibility the Tax Office takes seriously, recognising that, after all, this money is for your retirement savings.

The Tax Office encourages people to keep track of their super. You should make sure you check your *Member Statement* from your superannuation fund, or contact your fund to confirm if your employer has paid your super. You should also check to ensure your super fund has your Tax File Number.

If you believe your employer is not paying enough or any super, or is not paying the super to your chosen fund, you can lodge a complaint by phoning the Tax Office on **13 10 20**.

The Tax Office investigates all complaints received from employees about an employer not meeting those obligations. Employees will be kept updated about the progress of their case through regular information on the steps and actions taken on their behalf.

### **More information**

For more information on how the Tax Office can keep you better informed about your unpaid super complaint, go to **[www.ato.gov.au/unpaysuper](http://www.ato.gov.au/unpaysuper)**

*Tuesday 14 August 2007*